

Get Connected to the Family Support Center Today!

Family Support Center Hours

Hours:

Monday	8:30am - 5:00pm
Tuesday	8:30am - 7:00pm
Wednesday	8:30am - 5:00pm
Thursday	8:30am - 5:00pm
Friday	8:30am - 5:00pm

****NO WALK-INS ON FRIDAYS****

Location: 1099 Jay Street,
Building J - 2nd Floor

Free parking available in front of the building, and we are located close to a bus line.

Family Support Center Contact Information

Family Access and Connection Team (FACT)

📞 585-753-2639
✉ factinfo@monroecounty.gov

Family Voice

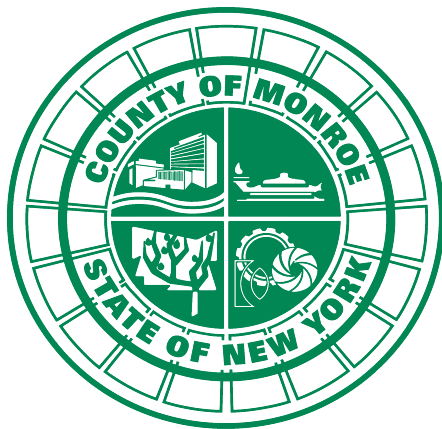
📞 585-753-2610
✉ jamaynefleming@monroecounty.gov

Youth Family Partnership (YFP)

📞 585-753-2618
✉ mcushman@monroecounty.gov

Family Support Center Core Values:

Youth Guided
Family Driven
Trauma Informed
Community Based
Best Practice Oriented
Culturally and Linguistically Competent



Adam J. Bello
COUNTY EXECUTIVE

Participating Agencies:

- » Monroe County Office of Probation – Community Corrections Family Services Division
- » Monroe County Department of Human Services – Division of Child & Family Services
- » Monroe County Department of Human Services – Office of Mental Health

MONROE COUNTY FAMILY SUPPORT CENTER



Supporting **Hope,**
Partnership, Peace,
and **Change.**

Family Voice



Family Voice is a unique program for parents and primary caregivers of children residing in Monroe County. We welcome referrals for family support from Monroe County Departments and the community.

Family Voice can help you...

- Meet other parents and caregivers in a non-judgmental atmosphere
- Explore and share resources and experiences
- Share your ideas and provide direction to our programs
- Educate yourself on issues and systems affecting your family
- And, most importantly, find peer support from others who are, or have been, on a similar journey

Family Support includes:

- Individual consultations
- Family Voice meetings
- Family Partner supports
- Connection to formal and informal supports
- Advocacy
- Informational training programs and workshops

Family Access and Connection Team (FACT)

FACT is an entry point for services for children and youth with high needs and at risk of higher level system involvement.

FACT's goal is to prevent children, youth and families from involvement in systems i.e.: Juvenile Justice/Child Welfare.



FACT partners with families to work through challenges using natural supports and our collective knowledge, experience and connections.

FACT partners with families to set goals, find hope and a belief that tomorrow can be better and that they have the ability to impact their future.

Youth & Family Partnership (YFP)

Planning with families by looking through a different lens!

Each family is assigned a Child and Family Team Specialist who meets with the whole family to learn about their strengths, interests, talents, and needs.

A Child and Family Team (CFT) will be built with the youth and family. Examples of team members are: parents/guardians, family supports, health care providers, mentors, community resource providers, teachers, and faith leaders.

The CFT will develop an individualized plan that allows the youth and family to develop strategies and supports to address and manage the challenges, creating lasting change.



Families are **ONLY** referred by CPS Investigation teams, Single Point of Access (SPOA), and FACT.